Amendments to the Claims:

This listing of claims will replace all prior versions, and listings, of claims in the application:

Listing of Claims:

Claim 1. (currently amended) A method for reporting a <u>value of a</u> key performance indicator, comprising:

identifying a key performance indicator;

identifying at least one business event associated with the key performance indicator;

receiving a business event message indicating the occurrence of the business event, the

business event message including business data describing the business event;

determining a the value of the key performance indicator based on the business data;

and

displaying the determined value of the key performance indicator via a contextual visualization interface.

Claim 2. (original) A method according to claim 1, wherein the business event message represents a reference event.

Claim 3. (original) A method according to claim 1, wherein the business event message represents a change event.

Claim 4. (original) A method according to claim 1, wherein the business event message

represents a threshold event.

Claim 5. (original) A method according to claim 1, wherein the business event message represents a task completion event.

Claim 6. (original) A method according to claim 1, wherein the business event message represents a task failure event.

Claim 7. (previously presented) A method according to claim 1, wherein the key performance indicator is a prediction, and the step of determining includes applying predictive logic to the business data.

Claim 8. (previously cancelled)

Claim 9. (currently amended) A system for reporting a <u>value of a</u> key performance indicator, comprising:

a workflow manager operative to:

receive a selection of a key performance indicator;

identify a business event affecting a the value of the key performance indicator; receive a business event message indicating the occurrence of the business event, the business event message including business data describing the business event; determine the value of the key performance indicator based on the business

Alan Young, S.N. 08/829,151 Page 4

data; and

output the determined value of the key performance indicator; and a contextual visualization in connection with the workflow manager operative to display the value of the key performance indicator.

Claim 10. (currently amended) An apparatus for reporting a <u>value of a</u> key performance indicator, comprising:

a processor; and

a memory connected to said processor storing a program to control operation of said processor;

the processor cooperative with the program in memory to:

receive a selection of a key performance indicator;

identify a business event affecting a the value of the key performance indicator;

receive a business event message indicating the occurrence of the business

event, the business event message including business data describing the business event;

determine the value of the key performance indicator based on the business

data; and

display the determined value of the key performance indicator.